

Avoiding the Hidden Cost of Fragmentation: The Power of Integrated Health Care and Workers' Compensation

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Our Speakers



JENNY HAYKIN, M.A., CRC,
INTEGRATED LEAVES &
ACCOMMODATIONS
PROGRAM MANAGER,
PUGET SOUND ENERGY



LORI L. NEWHOUSE M.ED.,
CRC, CCM, SVP OF
CLINICAL OPERATIONS,
RTW, VOC/TWP, CARRIER
PROGRAMS & CLIENT
SERVICES,
SEDGWICK//CAREWORKS



MICHAEL HOUGH, MBA,
MHA

KAISER PERMANENTE
ON-THE JOB NATIONAL
AREA VICE PRESIDENT
KAISER PERMANENTE

Key Takeaways

- 1. Employees Experience One Recovery Journey:** Identify handoffs, delays, and duplicate processes to reduce friction, delays, and inconsistencies.
- 2. Focus on Capabilities, Not Disabilities:** Ask what employees can do today, not when they'll be 100% recovered.
- 3. Simplify Access to Support:** Clear pathways and consistent communication help employees recover faster.
- 4. Alignment Beats Complexity:** Better outcomes come from aligned teams, partners, and processes, not necessarily a single system.
- 5. Measure Outcomes, Not Activities:** Track return-to-work, productivity, and employee experience, not just claims and costs.

Thank You!